

Module 2: Instructional Skills Development (ICP Training)

■ Course Outlines:

- Cisco Instructor Certification Program (ICP) framework
- Adult learning principles and classroom dynamics
- Engaging delivery methods (lecture, lab, and hybrid)
- Managing learner diversity and feedback
- Practical microteaching assessments

■ Course Outcomes:

- Deliver Cisco-certified courses confidently and effectively
- Align instructional techniques with Cisco's official ICP standards
- Demonstrate excellence in facilitation and learner engagement